



Karndean
COMMERCIAL

Cleaning, maintenance & aftercare guide

Commercial flooring

karndeancommercial.com





Karndean floors are very hard wearing and are suitable for a wide range of light to heavy duty commercial applications. This guide will provide your clients with everything they need to know regarding the cleaning, maintenance and aftercare options for their new Karndean commercial flooring.

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Why Karndean?

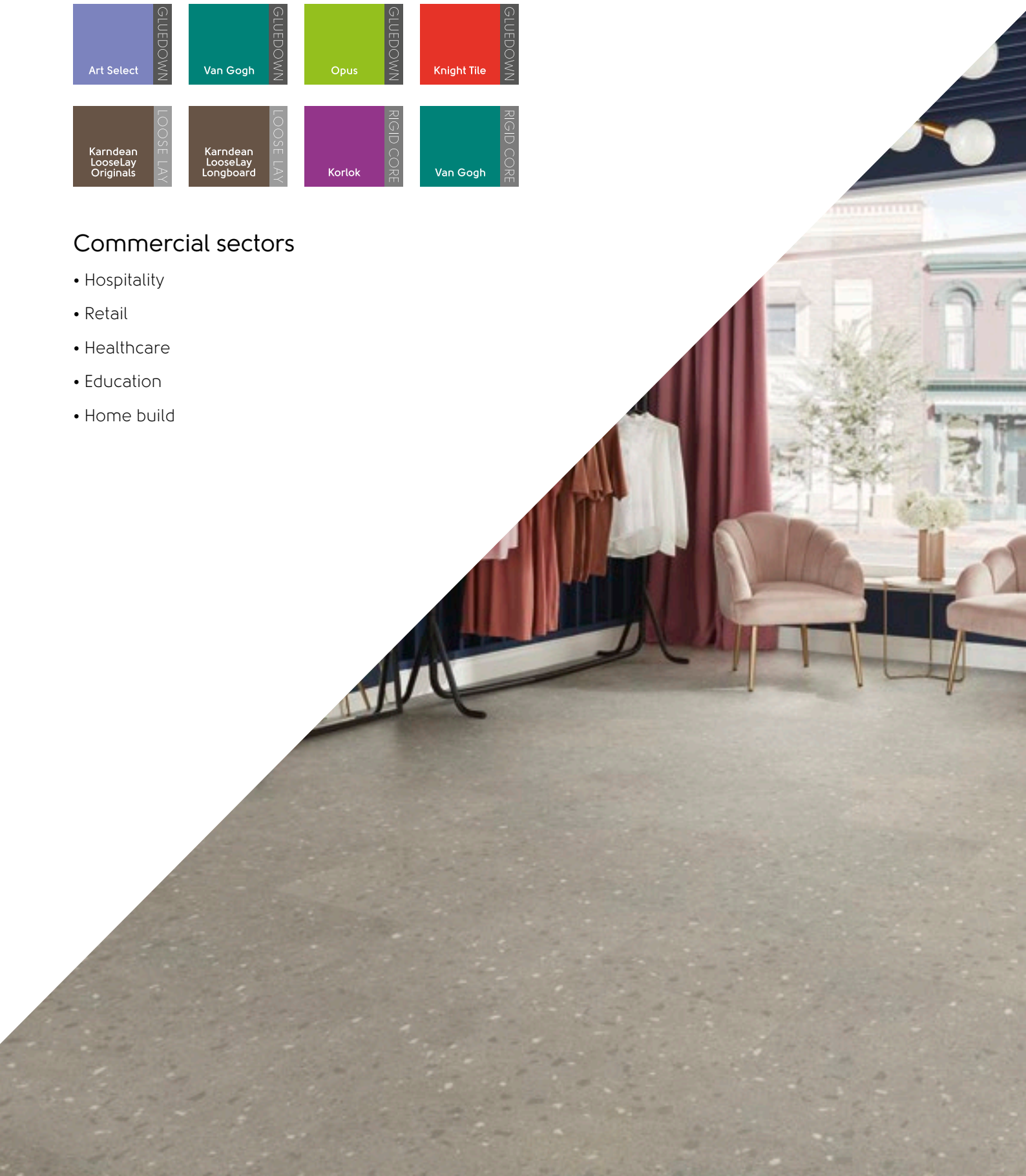
All the benefits of Karndean Designflooring...

From large commercial environments to small residential rooms, at Karndean Designflooring, our vast range of products offer the essential benefits that make our luxury vinyl tiles the perfect choice for any flooring space.



Commercial sectors

- Hospitality
- Retail
- Healthcare
- Education
- Home build





Durable

Unlike other flooring alternatives, Karndean gives you the look and feel of natural products but with the durability and resilience of luxury vinyl.



Warranty

All Karndean floors come with a commercial guarantee of 10-20 years and lifetime residential warranty, depending on the product range specified.



Realistic designs

Inspired by nature, our products are designed in-house and realistically replicate the look and feel of wood and stone materials.



Waterproof

Unlike laminate and engineered hardwoods, our floors are impervious to water and will not swell, crack or warp when wet, making them perfect for kitchens, office tea points and washrooms.



Hygienic

Our floors don't hold dust, dirt, pollen or other allergens. Our cleaning products also kill 99.9% of germs.



Low maintenance

The commercial cleaning and maintenance regime is simple and can be carried out by hand or using a mechanical cleaning apparatus. With Karndean, you don't have to worry about any sanding, refinishing, staining or varnishing either.



Acoustic qualities

Karndean Designflooring is quieter underfoot compared to most hard flooring alternatives. Our LooseLay and Korlok products come with a backing that reduces noise transfer to rooms below, making it ideal for apartment blocks and any upstairs rooms.



100% recyclable

We do everything we can to meet and exceed legislative and environmental guidelines in all regions. All Karndean floors are 100% recyclable and are environmentally friendly.



Compatible with underfloor heating

For added warmth, our flooring is perfectly suitable for underfloor heating systems up to 27°C.



K-Guard+

We use K-Guard+ surface technology for scuff and stain resistance ensuring there is no need to apply an additional surface treatment following installation.



Slip resistance

Slip resistant flooring helps to prevent accidents caused by trips, slips and falls in busy environments. Our products have a slip rating of either R9, R10 or R11.

Flexible, durable and hygienic flooring solutions

Our floor designs offer a hygienic surface with an authentic look of wood and stone yet without any of the practical disadvantages of natural materials. Designed with cutting edge technology, all our flooring products support healthy environments.

Unlike other surfaces such as textile and laminate flooring, Karndean flooring does not trap dust, allergens or micro-organisms and will not warp following splashes and spills. Manufactured with our enhanced K-Guard+ protective surface treatment, a Karndean floor offers a durable and hygienic surface that resists stains and is easy to maintain.

With a simple cleaning regime using either hand or mechanical cleaning apparatus and our specially formulated Karndean Clean, Karndean flooring is easy to keep clean. By following our guidelines for cleaning after installation and regular ongoing maintenance, a Karndean floor will perform to the highest standards for many years to come.



Our cleaning and maintenance products

Karndean floors are very hard wearing, but as with any flooring they need to be looked after and they can be scratched by grit and other sharp objects. There are many ways to protect your Karndean floor and prevent damage, though. We recommend following our Cleaning & Maintenance instructions and reading our Maintenance Advice for helpful hints and tips on how to look after your floor.



Karndean Routine Cleaner
5 litres | 1250m²



Karndean Basic Stripper
5 litres | 250m²



Karndean Refresh Hard
5 litres | 90m²

Our specially formulated cleaning and maintenance products are designed to provide an easy and effective way to ensure our floors are kept looking and performing their best.

Cleaning your floor

1

Karndean floors are very hard wearing, but as with any flooring they need to be looked after and they can be scratched by grit and other sharp objects. There are many ways to protect your Karndean floor and prevent damage, though. We recommend following our Cleaning & Maintenance instructions and reading our Maintenance Advice for helpful hints and tips on how to look after your floor.

Make sure you use 'Wet Floor' signs to indicate the area being cleaned throughout the cleaning process.



1. Remove loose dust and dirt from the floor using a soft brush or dust mop.



2. Dilute Karndean Routine Cleaner in accordance with the label instructions.



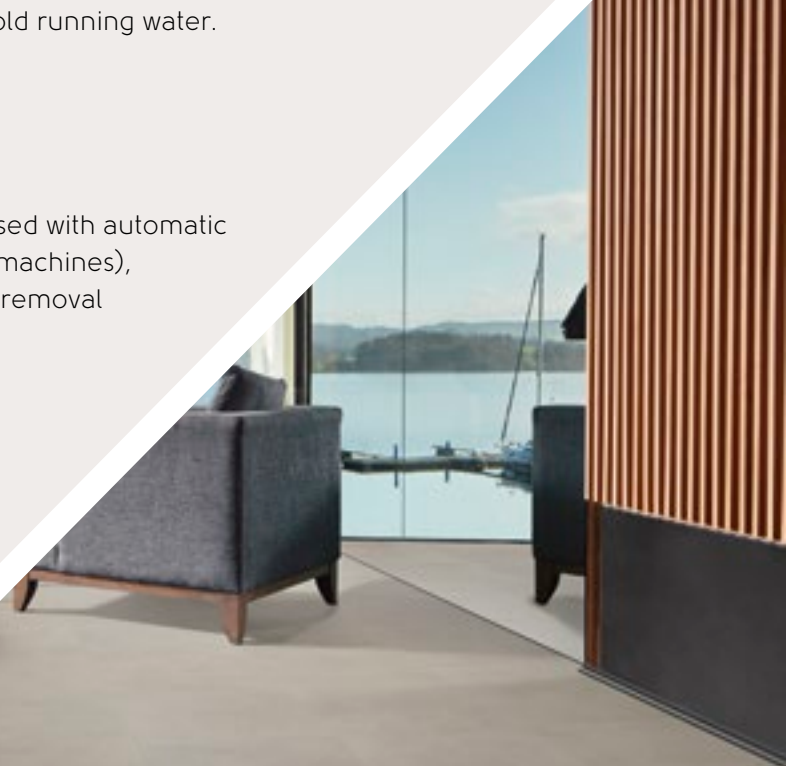
3. Liberally apply the cleaning solution over the entire floor using a clean mop, then soak up the cleaning solution using a damp (not wet) mop and leave to dry.



4. Thoroughly clean the mop with cold running water.



Karndean Routine Cleaner can be used with automatic cleaning appliances (e.g. scrubbing machines), especially for larger areas or for the removal of stubborn dirt.



Maintaining your floor



Over time, heavy traffic will wear at the surface of your Karndean floor. To restore your floor, we recommend the use of **Karndean Basic Stripper** and **Karndean Refresh Hard**.

Before applying **Karndean Basic Stripper**



1. Remove all free standing objects from the floor.
2. Vacuum or clean any entrance matting or rugs and set aside.
3. Remove loose dust and dirt from the floor using a soft brush or dust mop.

Applying **Karndean Basic Stripper** using a rotary scrubber



1. Mix **Karndean Basic Stripper** in accordance with the label instructions and pour into rotary scrubber machine.
2. Scrub the floor using the rotary scrubber fitted with a red scrubbing pad. For the edges of the floor and hard to reach areas, use a white scrubbing pad fitted to the end of an applicator.

Applying **Karndean Basic Stripper** using a mop and scrubbing pad



1. Mix **Karndean Basic Stripper** in accordance with the label instructions.
2. Apply cleaning solution to the floor using a mop, working in an area no larger than 5m x 5m (16' x 16') at a time.
3. Allow the solution to remain on the floor for approximately 10 minutes, not allowing it to dry.
4. Scrub the floor using a white scrubbing pad fitted to the end of an applicator.

Removal of **Karndean Basic Stripper**



1. Remove all residue with a wet vacuum or mop, and rinse the floor using clean water.
2. After the floor has dried, check all residue has been removed.
3. Equipment should be cleaned in cold running water and stored safely.

Applying **Karndean Refresh Hard**

When using **Karndean Refresh Hard**, avoid, where possible, strong sunlight and draughts and ensure all under floor heating is switched off before starting work.



1. Using a lint free mop, apply undiluted **Karndean Refresh Hard** in a thin even coat using overlapping strokes. Where possible, work parallel to the main light source e.g. window.
2. Allow the floor to dry for approximately 30 minutes.
3. Apply a second coat of **Karndean Refresh Hard**, working in the opposite direction to the first coat.
4. Allow the floor to dry for at least six hours, or preferably overnight.
5. Thoroughly clean the mop with cold running water.



Maintenance advice

- All hard floors can be slippery when wet. Take extra care when cleaning and ensure the floor area is allowed to dry completely before use. During periods of wet weather, it may be necessary to put down extra matting to prevent water from being brought in from outside.
- Use entrance matting approximately two paces wide to prevent grit and other substances from scratching the floor. Ensure they are cleaned on a regular basis to maintain their effectiveness.
- Mop up spillages straight away to avoid slips and staining.
- Steam mops are not recommended for use on vinyl flooring.
- Avoid using aerosol sprays or silicone-based products, as these can make the floor slippery.
- We recommend using Karndean cleaning products, as other products may contain agents that can damage resilient floor surfaces.
- Sliding or dragging furniture or other objects across the floor can scratch your floor. Use load bearing castors to prevent indentation from heavy furniture or appliances.
- Rubber can permanently stain vinyl floor coverings. Avoid using rubber backed mats, rubber furniture feet or rubber wheeled castors.
- Take care when using vacuum cleaners, as some may not be suitable for working with vinyl floors. Ensure there are no sharp edges or parts where grit can become embedded, as these may scratch the floor.
- If surface scratching does appear, it is important to locate and address the cause of the problem. The appearance of scratching can be improved by following stages 2 and 3 using **Karndean Basic Stripper** and **Karndean Refresh Hard**.
- Accidental damage can occur, and while using **Karndean Basic Stripper** and **Karndean Refresh Hard** may improve the look of the floor, replacing a tile or plank may be preferable.



Trouble shooting

■ Scuff marks

Cause: Friction from foot traffic across the floor surface.

Solution: The floor should be thoroughly cleaned using Karndean Remove, and Karndean Refresh Hard Floor Protector reapplied if appropriate. This process should be repeated every six months, or as the volume of traffic dictates.

■ Slippery floor

Cause: Greasy residue on the floor/detergent residue/overspray from silicone based products – use of unsuitable or over concentrated maintenance products.

Solution: Remove residue with absorbent paper then thoroughly clean the floor with diluted Karndean Clean, repeat if necessary.

■ Scratching

Cause: Excessive grit or dirt on the floor.

Solution: Ensure appropriate entrance matting is used. Karndean recommends a depth of at least two paces from the entrance. Sweep the floor frequently and ensure that the floor is dressed with Karndean Refresh Hard Floor Protector to provide additional protection for the floor.

■ Streaky appearance

Cause: Karndean Remove has not been removed properly/irregular drying of Refresh Hard Floor Protector due to underfloor heating, strong sunlight or draughts.

Solution: If used, remove the Karndean Refresh Hard Floor Protector with Karndean Remove, then thoroughly rinse the floor making sure all remains of Karndean Remove are removed.

■ Poor appearance

Cause: Incorrect cleaning products

used/Use of dirty maintenance equipment/Karndean Refresh Hard Floor Protector applied to a dirty surface.

Solution: Use only recommended cleaning products. Use Karndean Remove to restore the floor to its original appearance and reapply Karndean Refresh Hard Floor Protector if required.

Our local technical team are here to help

Our expert Karndean ANZ technical Team are just an email or a phone call away to provide further expert advice on all our products, cleaning, maintenance and aftercare.

Contact the Team:

Email: technical@karndean.com.au

Phone: 1300 331 170



Contact us



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